EMERGENCY NUMBERS IN EUROPE

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Keep this page by the phone or on the fridge, so the numbers are there when the internet is not. Fill in the numbers for where you live: the Europe Guide in the book lists them country by country.

Numbers that work across Europe

Emergency: police, fire, ambulance	**112**
Missing children hotline	**116 000**
Emotional support helpline (some countries)	**116 123**
Out-of-hours medical advice (some countries)	**116 117**

- 112 is free and works in every EU country, and also in Andorra, Iceland, Liechtenstein, Monaco, Norway, San Marino, Switzerland, the United Kingdom and Vatican City. Many countries also keep their own older numbers. Both work.
- Say where you are, what has happened and how many people are hurt. Do not hang up until the operator tells you to.
- Deaf, hard of hearing or speech-impaired? Find out now how to reach 112 by text, app or relay service in your country.

My local information

My country and region

National emergency numbers

Name of the phone alert system

When sirens are tested here

Official advice website

My local authority

Electricity network and power cut number

Gas emergency number

Water company

Nearest hospital with an emergency department

Public radio station and frequency

Nearest shelter or safe building (if known)

Our important numbers

Family

Family

Neighbour

Work

School / nursery

Doctor

Pharmacy

Vet

Home insurance (policy no.)

Electricity supplier

Gas supplier

Landlord / building manager

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